

# Technology Committee Minutes, Feb 11, 2026

Attendees: Bob Ferrante, Nikki Holland (chair), Starr LaTronica, Leo Schiff, Matt Wojcik, Gemma Seymour (community member).

## Overview

- Call to Order: **4:33pm**
- Welcoming new community member: **Gemma Seymour**
- Approval of previous meeting minutes: **Yes**
- Consent agenda

## Continuing business

- Talking about Tech
  - Gemma: The session was very positive. Many older members of the community showed up, who might not be as comfortable with tech. Gemma enjoyed helping others during the peer help portion of the meeting.
  - Matt: Recapped the session.
    - Session opening. How to tell the image we used was AI.
    - Gemma: everybody's phones were facing the camera
  - Bob: Recapped the session. See his notes below.
  - Matt: We have a recurring calendar item for 4th Saturday every month and the room is reserved.
  - Amanda knows to put it in the e-newsletter every month. We want to make sure it's featured when it's new-ish. Once it has enough steam we don't have to feature it as much.
  - Leo: Elliot Greenblott has a repeating feature in the Reformer about e-scams and phone scams. We might circle up with him to see if 1) he'd attend 2) he'd mention our presentation.
  - Planning for next sessions.
    - Next topic: Spotting online scams.
    - Topics speak to who the audience might be.
  - Starr: Gemma's topics might bring in people.
  - Matt: We can do in-depth follow-ups on topics we already did.
  - Matt: There's an email group moderated by Bob Lawson, "Brattleboro area techies." Matt did post about TaT on this list.
- Inventory project
  - Matt: Volunteer, Ellen Gerard, doing inventory of the Adult collection.
    - Scanning items so the system gets "last seen" items in the DB.

## New business

- Transitioning to new IT provider: Managed Care with CCI
  - CCI is our outsourced tech/IT company. They handle updates, installation of standard software, troubleshooting.
  - We've been on time/materials based contract
  - Moving to a managed care contract.
  - This company will save Matt some work. Matt's been doing a lot of what they do because the Library has dedicated needs, a separate ISP, etc.
  - Town has an account manager at CCI and a top-level senior tech.
  - Matt is coordinating and communicated with CCI and keeping it all in the loop. Matt met with our two contacts there, and also met with the Tech today.

- CCI will take a more active role in managing staff PCs at the Library.
- Moving to a protected cloud backup, so backups are not in the building if there is a catastrophic data loss.
- They're evaluating how standard the Library's systems should be to match the town, and where we should maintain independence.
- The library is open on Saturdays, and CCI would charge for "emergency rates" for any support on Saturdays, so Matt will still be primary at the Library when he is on duty Saturdays.
- Next meeting date: March 4
- Adjourned: **5:25pm**

#### Action items

Bob's Notes re: Talking about Tech Jan 24 2026

#### Attendance

- People came early!
- Count: 11 non-staff/non-trustees

#### Questions for the end

- Are we all signed up with the library's e-newsletter?
- How should we get the word out next time? (Where do you look for events in our town?)

#### For next time

- Zoom link for folks who can't be there in person
- We should record the presentation so we can furnish it online.
- Slide preso (optional)
- Sign for the room TaT is here
- Name tags?

#### Get the word out

- Commons
- Latchis screen
- Radio

#### Future Topics

- Paying for parking in Brattleboro
- Electronic payment applications and wallets. Tracking spending, disputing charges, customer device.
- Working with apps — smartphones, tablets, PCs and smart TVs.
- How do I find my favorite things? Bookmarks, search, AI assistants.
- For AI topic: Have you had a personal experience with AI?

#### For Matt

- What questions are you hearing more about recently?
- Which are you hearing less about?