

Minutes: [Library tech committee](#) Nov 5, 2025

Attendees: Chair: Nikki Holland, Margaret Atkinson, Bob Ferrante, Starr LaTronica, Matthew Wojcik
Absent: Leo Schiff

Meeting called to order: **4:35pm**

Continuing business

- Update re: Senior Center meeting (Starr & Ellen)
 - Wants to wait for Seniors until Jan 1 2026.
 - “The library was supposed to be the community’s living room; the staff has become the community’s family.”
 - Ellen can help us see the trends of what difficulties Seniors run into with tech.
 - “I have a preloaded phone but now I’ve used it all up – how do I reload it with credits?”
 - “My phone is complaining it’s full.”
 - We’re pausing until Jan.
- Udemy / Learning Express
 - Bob: Link to Gale orientation video: <https://youtu.be/NTBv2vh172c?si=4c2GA9YtoJ83wWvu>
 - Activating Gale presents Udemy is a two-step process.
 - You need to furnish both some sort of email/access account plus your library card account info.
 - If your library e-services account expires, it adds more steps.
 - 2024
 - 655 for Udemy
 - 253 for LE
 - 2025
 - 720 for Udemy
 - 253 for LE
 - Starr reported that Jeanne pointed out the orientation info on the Tech page of the library website.
 - Nikki On the Gale site, it asks for your institution.
 - Bob: Note that the default is university by the way. And you have to go through the front door for Gale, you can’t go right to Udemy.
 - Nikki: Jeanne should feel free to attend the meeting if she has time and Starr should make sure she gets the minutes from the meeting, as many of the items we discuss relate to the areas that fall into her responsibilities. Likewise, Jeanne should feel free to communicate her priorities to the Tech Committee so that we are aligned and can support her work.
 - Outreach: We should bring the marketing folks in to create a communications plan for the public for our Udemy/LE and other tech items.
- Talking about Tech
 - We still do not have a date. Can we set one? End of Jan 2026?
 - The first session could be the “soft launch” of the TAT series.
 - Margaret: Lede topic is the “icebreaker.”
 - People might not be able to come or might not be interested in the lede topic, or we’re not sure we picked the right time/day of the week.
 - We would offer it twice and see what’s got traction.
 - We’re using a topic that polled high for our startup.
 - “Bring that new device you just got as a holiday gift!”

